



### Project Initiation

9/2018



Established



CAF CENTRE

Number of implementations



CAF, EFQM, ISO 9001, ISO 37001

Number of project partners



Number of training activities



Number of training activities' participants



Number of published studies and methodologies



Project Termination

11/2022

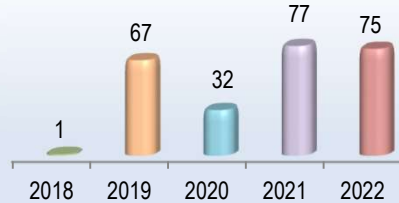


## Key Project Results

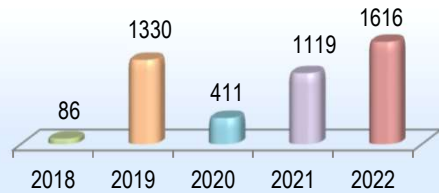
This year we are entering the final phase of the national project Implementation and Support of Quality Management in Public Administration Organizations.

### CAF CENTRE KEY RESULTS

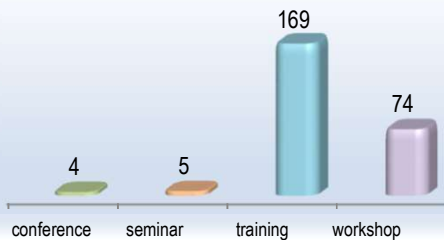
Total number CAF centre's training activities



Number of CAF centre's training activities participants



Number of CAF centre's training activities sorted by the type



CAF implemented in 15 organizations with CAF centre support

9 municipalities



City District of Bratislava-Staré Mesto, City of Šafa, Liptovský Mikuláš, Žilina, Nitra, Sabinov, City District of Vajnory, City of Skalica, Municipality Vysoká nad Kysucou

4 secondary schools 2 state institutions



Secondary Vocational School of Business and Services in Čadca, Business Academy in Nitra, Secondary Technical School of Electrical Engineering (Háľova) Bratislava, Secondary Vocational School in Pruské, National Institute of Education, Environmental Fund

Effective CAF Users (number of awarded labels)



Published methodologies



- Development of Benchmarking in the Public Sector
- Application Guide for CAF
- Easy CAF
- Gathering Feedback from Stakeholders
- Self-assessment Tool for Culture of Quality
- Implementation of anti-bribery management system
- Implementation of management systems in public administration organizations

Published studies



- Corporate Social Responsibility in Public Sector
- Effective management of public administration institution by using management system standards
- Application problems in CAF implementation

Establishment of CAF centre website



Web content:

- All about CAF and its implementation
- Slovak CAF users database
- The Good Practice Database regarding CAF
- Online search in Application Guide for CAF
- Online self-assessment tool according to Easy CAF
- List of training activities we offer
- Online registration form for training activities
- News from home and abroad
- Glossary of quality related terms
- Methodologies and studies we published
- Essential information about ISO 9001 quality management system and its implementation
- Essential information about Corporate Social Responsibility and its implementation in public administration organizations
- Online tool KPI monitoring



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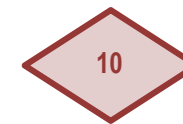
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**Project Termination**

11/2022



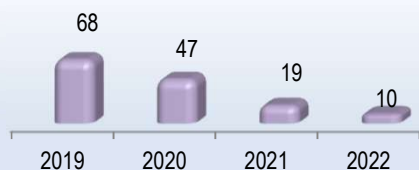
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**IMPLEMENTATION PART KEY RESULTS - PROJECT PARTNERS**

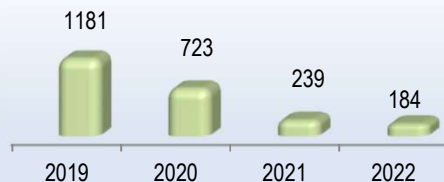
**Number of implementations**



**Total number of training activities within the implementation part of national project**



**Total number of participants of training activities within the implementation part of national project**



**Partners of national project within the implementation part of national project**

**8 ministries**

- Ministry of Finance of the Slovak Republic
- Ministry of Investments, Regional Development and Informatiazion of the SR
- Ministry of Culture of the Slovak Republic
- Ministry of Defense of the Slovak Republic
- Ministry of Education, Science, Research and Sport of the Slovak Republic
- Ministry of the Interior of the Slovak Republic
- Ministry of Health of the Slovak Republic
- Ministry of Environment of the Slovak Republic

**6 central state administration bodies**

- Government Office of the Slovak Republic
- National Security Authority
- Administration of State Material Reserves of the Slovak Republic
- Statistical Office of the Slovak Republic
- Public Procurement Office
- Industrial Property Office of the Slovak Republic

**5 other state institutions**

- Central Office of Labor, Social Affairs and Family of the Slovak Republic
- State Veterinary and Food Administration of the Slovak Republic
- Regional Office of Public Health of Levice
- Slovak Environmental Inspectorate
- Slovak Metrological Inspectorate

**+ SLOVAK OFFICE OF STANDARDS, METROLOGY AND TESTING**

**Number of awarded labels/certifikates**

